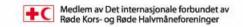




## The Refugee guide program in practice -How we work locally-

Presentation by Jannike Bostad, Redcross Sør-Trøndelag (in the Middle of Norway) Metropolis Conference, Lisboa 3. October 2006









## Sør-Trøndelag Red Cross

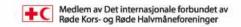
13 Employees work at the district office

27 Local branches in the district

7831 Members in the district

Trondheim(160 000 inhabitants) is main city center and district office in the region

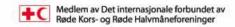
6 Local Refugee Projects in Sør-Trøndelag, in 6 different branches







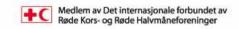
How we organize the work locally







1) Needs – we work on a survey of the demand for Refugee guides in each municipality.

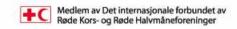






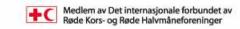
## 2)Contracting:

Between the local Red Cross department and the current municipality.





3) Collaborating with local authority







## 4) Recruiting: Advertisements, meetings and using the network.





5)Training:
Both guides and refugees receive training. In Trondheim we give a 12 hour course for guides and a 4 hour course for refugees.

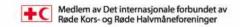








6) Interviewing: Interviewing plays an important part in the program. We interview both guides and refugees





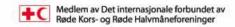


7) Making a contract:
We use written contracts between the participants, to ensure and motivate the contact.





8) How to secure contact







9) Activity groups: In addition to the regular contact between the participants, we also offer activities for guides and refugees in each community – these activities are organized by volunteers or a coordinator.





Finally: Results and experiences

