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FLYKTNINGE
GUIDE



The Refugee guide program in practice

-How we work locally-

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Sør-Trøndelag Red Cross

13 Employees work at the district office

27 Local branches in the district

7831 Members in the district

Trondheim(160 000 inhabitants) is main city center and district office in the region

6 Local Refugee Projects in Sør-Trøndelag, in 6 different branches

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How we organize the work locally

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1) Needs – we work on a survey of the demand for Refugee guides in each municipality.

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**2) Contracting:
Between the local Red Cross department
and the current municipality.**

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3) Collaborating with local authority

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4) Recruiting: Advertisements, meetings and using the network.



**5) Training:
Both guides and refugees receive training. In Trondheim we give a 12 hour course for guides and a 4 hour course for refugees.**



**6) Interviewing:
Interviewing plays an important
part in the program. We interview
both guides and refugees**



**7) Making a contract:
We use written contracts between
the participants, to ensure and
motivate the contact .**

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8) How to secure contact



9) Activity groups:
In addition to the regular contact between the participants, we also offer activities for guides and refugees in each community – these activities are organized by volunteers or a coordinator.

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Finally: Results and experiences